

Environmental Health
107 Industrial Dr, Louisburg NC 27549
919.496.8100
919.496.8136 (fax)

Office Hours Monday—Friday 8am - 5pm

Environment Specialist Staff 8am - 9am

Fees:

New Septic permit	\$325.00
Recheck existing	\$165.00
Well	\$325.00
Repair/Add Lines	No Charge
Water Samples	Contact EH

FAQ's

Q. Is my septic system inspected for compliance?

Yes. It is the responsibility of your septic contractor to arrange for the appointment to have the septic system inspected. The contractor knows the procedure for making the appointment. The system must be completed, except for backfilling/covering. The environmental health specialist will check to determine that all of the proper materials are used and installed according to the construction authorization. It is the responsibility of the contractor to have the operations permit signed by the specialist.

Q. How do I have my failing septic system repaired?

If you suspect that you are having a problem with your septic system, you should call environmental health and ask for the environmental health specialist that works your area of the county. The specialist will set and make an appointment to meet with you at your property. If there is a malfunction of your system, the specialist will attempt to determine the cause and issue a construction authorization. Your septic contractor will be responsible for arranging the appointment for the operations permit inspection. A permit is not required for routine maintenance of your system, such as routine pumping. There is no charge for repair permit.

Q. How often should I have my septic tank pumped out?

There are a number of variables involved in this topic. Depending on whom you talk with, you will get a range of from every 2—3 years to as high as 10 –12 years. Some variables to consider are:

- How many permanent residents there are
- How often you have guests and how many
- Do you have a garbage disposal
- Do you save grease from cooking
- How often do you wash clothes
- Do you maintain & repair your plumbing as necessary

Every 5 –6 years is considered a reasonable time frame.

Environmental Health Staff

Septics and wells can be viewed at: www.franklincountyenvironmentalhealth.com

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Directions to Environmental Health from Franklin County Planning & Inspections

Head east from 215 E. Nash St. at the stop light beside First Citizens Bank, turn left onto N. Bickett Blvd. Go approximately 1/4 mile, turn right onto Industrial Drive (there is a green directional sign with Franklin County Health/Mental Health Department) across from the ABC liquor store. At the top of the hill, the building is on the left. Franklin County Social Services, Health Department and Environmental Health are all in one building. Environmental Health is located around back of the building adjacent to the white modular unit. Go in those doors.

If you miss the turn on Industrial Drive, go to the stoplight and bear right on 561. Turn right on Industrial Drive across from Rustic Building Supply. Building will be 2nd on right. Environmental Health is located around back of the building adjacent to the white modular unit. Go in those doors.