

Who is your Power Company?

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|--------------------------|---------------------|
| Progress Energy | 800.452.2777 |
| Wake Electric | 919.863.6300 |
| Town of Louisburg | 919.496.4145 |

Franklin County is served by three power companies:

Progress Energy serves the majority of Franklin County, with **Wake Electric** serving the western part of Franklin County.

If you live inside of the **Town of Louisburg**, you are served by Town of Louisburg.

We e-mail our power approvals daily to Progress Energy and Wake Electric. We call in the power approvals to Town of Louisburg.

Once we e-mail a power approval per the power company, we **cannot** re-email the power approval.

- Progress Energy must be received by **4:30pm** or it **must** go the next business day.
- Wake Electric can be sent up until **4:55pm**.
- Town of Louisburg can be called up until **5:00pm**.

If the power company representative is unable to locate your power approval (temporary service, permanent service, conditional power or change of service), please see checklist below to ensure that you have met **all** requirements **before** calling back to the Inspections Department. The problem could be one of the below:

Power Company Checklist

Problems:

- Application for power has been applied for with correct power company
- Name given to power company matches name listed on permit
- Address given to power company matches address on permit
- Power applied for matches power released by Inspections Department
- Correct power company has been given to Inspections Department
- Changing from temporary power to permanent power requires a new application with the power company.
- If you have a premises account number, let us know and we will send that with the power approval and that will ensure that the power gets matched up to the correct account.
- Spelling. Correct spelling of address or name.

Additional information about your power company can be found at:

Progress Energy

www.progress-energy.com

Wake Electric

www.wemc.com

Town of Louisburg

www.townoflouisburg.com

*Go under City Services, then to Utilities, then to Electric.

